

HAVE YOU CONSIDERED A MOBILE APP?

ENHANCED GUEST EXPERIENCE

- 🕒 **BEFORE STAY**
 - Pre-arrival / Planning / Decision Process
 - Streamline Accessibility to Resort Information
 - Visual Presentation of Your Destination
 - Local Activities & Points of Interest
 - Routes & Maps
- 🕒 **DURING STAY**
 - Immediate and Interactive
 - In-Room Direct Communication Directory
 - First Arrival In-Room Contact
 - Order Services
 - Direct Booking [to Resort Spa, Restaurants, Transportation, Next Stay]
 - Special Request
 - Housekeeping, Maintenance, etc.
 - Direct Contact to Outside
 - Restaurant & Activities Reservations
 - Share this App with Family and Friends
 - Guest Satisfaction / Survey
 - Special Offers / Book Your Next Stay
- 🕒 **AFTER STAY**
 - Email Message Notifications
 - Current Promotions / Offers
 - Destination Events

POWERFUL MARKETING TOOL

- 🕒 **ENHANCE | STREAMLINE WEBSITE**
 - Mobile Easy Interactive Access
 - Destination Information
- 🕒 **INCLUDE APP DOWNLOAD**
 - On Website
 - Email Communications
 - Social Media [Pro Active]
- 🕒 **COMPETITIVE EDGE / MARKETING IN AREA**
- 🕒 **SHARE THIS APP**
 - Exposure to Resort/Hotel
 - Exposure to Coworkers
 - Exposure to Friends and Family
- 🕒 **CONTINUED CONTACT**
 - Email Message Notifications
 - Special Offers
 - Highlights
 - Future Bookings
- 🕒 **SURVEY WITH SPECIAL OFFERS**
- 🕒 **TRIP ADVISOR**
- 🕒 **SAVE ON AGENCY COMMISSIONS**
 - Direct Bookings
- 🕒 **POWERFUL ANALYTICS / KEY INDICATOR**
- 🕒 **REVENUE OPPORTUNITY**
 - Preferred Vendors Participation Fee

WHAT VIRTUAL CONCIERGE BRINGS TO THE TABLE

- 🕒 We create your customized, branded app without the high ticket cost and turn around time of independent development and design.
- 🕒 Our customizable platform provides you with all the features and tools you need to always be ahead of the curve in your market. Including all future Virtual Concierge enhancements and features.
- 🕒 Virtual Concierge provides the maintenance and support of your App.
- 🕒 Virtual Concierge enables you to have stand alone Apps to feature your property's Spa, Event Venue, and Activities [Golf, Adventure Activities, and more].
- 🕒 Optimize your guest satisfaction in real time with a seamless, interactive, 24 hour In-Room communication interface.
- 🕒 Optimize your Marketing efforts through increased 'Reach' with the viral 'Share this App' feature and many powerful marketing strategies.
- 🕒 Our analytics feature provides you with powerful 'User' information that allows you to track and respond to the needs, interests and trends of your Guests, Before, During and After their stay.
- 🕒 Virtual Concierge is dedicated to providing you with innovative Guest Experience and Marketing information that, when implemented, will set you apart and ahead of the competition!
- 🕒 Virtual Concierge Apps are currently in place in many premier Hotels, Resorts, Spas and Wellness Resorts throughout the U.S., Caribbean and International markets.

